



IV-RM Remittance Message Table

The Remittance Message (RM) Table contains agency defined messages that are used to print on claim schedule remittance advices. The RM table consists of a four-digit code and message title and can have up to nine lines of text. The table can be accessed through table maintenance screen **I.12: Remittance Message Table**.

This table can also be accessed through the financial input screens **C.1.3: Claim Schedule** or **C.1.5: General Purpose**. Records can be changed or added during financial input

STRUCTURE

The Remittance Message Table is divided into two segments: the control key and informational elements. The control key identifies each RM ID record and contains the Organization Code and the RA MSG ID Code. The Organization Code identifies the agency. The RA MSG ID Code is a four-digit, alpha-numeric code assigned to each Remittance Advice Message.

The informational elements segment contains the Title and message lines.

NOTE: The Title field and message lines are limited to 30 characters.

INPUT CODING

A listing of the fields contained on the Remittance Message Table Entry screen and/or on the activity reports is shown in Exhibit IV-RM-1. It includes explanations of the fields as well as coding instructions.

Data entered on the Remittance Message Table Entry screen is keyed from the Remittance Message Table Entry Form (CALSTARS 18). The form, shown in Exhibit IV-RM-2, is formatted the same as the Entry screen and is available at <http://www.dof.ca.gov/accounting/calstars/forms/>.

All table maintenance must be recorded on the Table Maintenance Control Log (CALSTARS 20) as described in the *Table Maintenance Log* section of Chapter IV.

REMITTANCE ADVICE MESSAGE ENTRY SCREEN

The Entry screen shown here is available through Command **I.12**.

```

9990 I.12: Remittance Advice Message Entry                                09-17-2010 12:14 PM

Function: _ (A=Add, C=Change, D=Delete, N=Next, P=Print Table)
          (R=Recall Maint/Print, V=View, W=Print Rec)

RA MSG ID: _____ MESSAGE TITLE: _____ PURGE> _

LINE 1: _____
LINE 2: _____
LINE 3: _____
LINE 4: _____
LINE 5: _____
LINE 6: _____
LINE 7: _____
LINE 8: _____
LINE 9: _____

Command: _____ LP DATE: MM-DD-YYYY
Enter-PF1---PF2---PF3---PF4---PF5---PF6---PF7---PF8---PF9---PF10--PF11--PF12---
          Help  Retr  Quit  Log   List   Bkwr  Frwr  Clear   Main
    
```

Most Remittance Message Table maintenance, **A=Add**, **C=Change**, **D=Delete**, **N=Next**, **P=Print Table**, **R=Recall Maintenance/Print**, **V=View**, and **W=Print Record**, can be performed from the Entry screen.

If a user attempts to change a record that has previously been changed during a day, a pop-up screen will display asking for confirmation of the modification. An example of the Action Confirmation pop-up screen is displayed here.

```

9990 I.12: Remittance Advice Message Entry                                09-17-2010 12:14 PM

Function: C (A=Add, C=Change, D=Delete, N=Next, P=Print Table)
          (R=Recall Maint/Print, V=View, W=Print Rec)

RA MSG ID: TSMM MESSAGE TITLE: THIS IS YOUR FINAL PAYMENT _____ PURGE> _

LINE 1: THIS IS YOUR FINAL PAYMENT _____
LINE 2: PER CONTRACTED ITEMS _____
LINE 3: _____
LINE 4: _____
LINE 5: _____
LINE 6: _____
LINE 7: _____
LINE 8: _____
LINE 9: _____

          A C T I O N   C O N F I R M A T I O N

          This Message was already changed today. Do you want to change it again?

          Press F4 to confirm or F2 to cancel
    
```

REMITTANCE ADVICE MESSAGE LIST SCREEN

The List screen is displayed when the **F5**=List key on the Entry screen is pressed.

Most table maintenance, **C**=Change, **D**=Delete, **V**=View, and **W**=Print Record, **P**=Print Table, **R**=Recall Maintenance/Print, may be initiated from the List screen. The List screen gives agencies the ability to select multiple records from the screen. Scrolling to another screen for additional selections is not allowed until all selected maintenance is finished.

```

9990 Remittance Advice Message List                                09-17-2010 12:14 PM

Function: _ (P=Print Table, R=Recall Maint/Print)                Go to RA Message: ____

Enter under F below: (C=Change, D=Delete, V=View, W=Print Rec)
F RA MSG ID              MESSAGE TITLE                          LINE 1                PURGE
-----
- MEG1  MONTHLY THANK YOU SERVICE    WE REALLY APPRECIATE THE FINE          9
- NBA1  NATIONAL BASKETBALL ASSN     THE KING ARE STILL TRYING TO         9
- SBC1  THANK YOU                       THANK YOU FOR ELECTRONIC BILL         9
- TEL1  ATT& T                           ONCE AGAIN ATT&T HAS PROVIDED         9
- TEL2  SUREWEST                          WE SURE DO LIKE THE WAY YOUR         1
- WAXX  WAXMAN WAXING EXPO                WE CANNOT WAX ENOUGH ABOUT           9
- 123A  FINAL PAYMENT                      THIS CONSTITUTES FINAL PAYMENT       2
- 1A23  PARTIAL PAYMENT                    THIS PARTIALLY PAYS YOUR BILL        0
- 1235  TEMPLATE FOR PAYMNET               PAYMENT FOR _____ IS            0
- 3A42  CREDIT DUE ON INVOICE              A CREDIT OF $ _____ IS         9
- 31B3  OFFICE DEPOT - SACRAMENTO          PAYMENT IS MADE FOR THE FINE         9
- 31B4  OFFICE DEPOT - ELK GROVE           PAYMENT IS WITHIN THE 30 DAYS        9

Command: _____
Enter-PF1---PF2---PF3---PF4---PF5---PF6---PF7---PF8---PF9---PF10--PF11--PF12---
      Help  Retrnr Quit  Log                               Bkwrdr Frwrdr Clear                               Main

```

The list of Remittance Advice Message (RM) records is displayed in RA MSG ID order. If the Entry screen is blank when **F5** is pressed, the list of RA MSG ID records will begin with the first sequential record. Otherwise, it will begin with the RA MSG ID record shown when **F5** was pressed.

To find a specific record, enter the RA MSG ID in the 'Go to RA Message' field and press **Enter**. If the requested record exists, it will be the first record listed on the screen. If it does not exist, the list will start with the next sequential record.

To perform maintenance, either enter a **P** or **R** in the Function Field **or** enter a **C**, **D**, **V** or **W** in the **F** action column to the left of the desired record. Values cannot be keyed in the Function field and the F action column at the same time. However, multiple records may be selected from the F action column.

When multiple records are selected from the List screen and **Enter** is pressed, the first record retrieved is displayed on the Entry screen. When **C** or **D** is selected, the **C** or **D** is inserted in the Function field on the Entry screen. The **F2** key is used to go to the next record. All records are displayed in ascending order by RA MSG ID. All maintenance must be completed or cancelled (by pressing **F2** Next) before the List screen may be re-accessed.

REMITTANCE ADVICE MESSAGE ACTIVITY LOG SCREEN

The Activity Log screen provides a historical log of all activity performed. The screen is displayed when the **F4=Log** key on the Entry or List screen is pressed. An example of the screen is displayed here.

```

9990 Remittance Advice Message - Activity Log                                09-21-2006 11:04 AM

Sort: D (D=Date/Time, U=UserID, K=RA MSG ID)
-----Go To----- -Go To-- --Go To--
      DATE      TIME      USERID      RA MSG ID      TITLE
F -----
A 03-27-2010 08:31 AM CSAALLAA      9990 MONTHLY THANK YOU SERVICE
A 03-27-2010 08:31 AM CSAALLAA      9990 NATIONAL BASKETBALL ASSN
A 03-27-2010 08:31 AM CSAALLAA      9990 THANK YOU
A 03-27-2010 08:31 AM CSAALLAA      9990 AT& T
A 03-27-2010 08:31 AM CSAALLAA      9990 SUREWEST
A 03-27-2010 08:31 AM CSAALLAA      9990 WAXMAN WAXING EXPO
A 03-27-2010 08:31 AM CSAALLAA      9990 FINAL PAYMENT
A 03-27-2010 08:31 AM CSAALLAA      9990 PARTIAL PAYMENT
A 03-27-2010 08:31 AM CSAALLAA      9990 TEMPLATE FOR PAYMNET
A 03-27-2010 08:31 AM CSAALLAA      9990 CREDIT DUE ON INVOICE
A 03-27-2010 08:31 AM CSAALLAA      9990 OFFICE DEPOT - SACRAMENTO
A 03-27-2010 08:31 AM CSAALLAA      9990 OFFICE DEPOT - ELK GROVE

Command: _____
Enter-PF1---PF2---PF3---PF4---PF5---PF6---PF7---PF8---PF9---PF10--PF11--PF12---
      Help  Retr  Quit      Dtail      Bkwr  Frwr  Main

```

The list of activity records is sorted by date when **F4** is pressed if the Entry screen is blank or if the cursor on the List screen is not positioned on a record. The records are displayed in descending order beginning with the most recent activity performed. A **D** is displayed in the Sort field, and the Date/Time columns are displayed in white to indicate Date/Time as the sort order.

The list of activity records is sorted by RA MSG ID when **F4** is pressed if a record is displayed on the Entry screen or if the cursor is positioned on a List screen record. The records are displayed by RA MSG ID in ascending order beginning with the RA MSG ID of the record previously on the Entry screen or the RA MSG ID of the List screen record where the cursor was positioned. If there are multiple activity records for the same RA MSG ID, those records are displayed by Date/Time with the most recent transaction on top.

Activity records may be re-sorted by keying a **D=Date/Time**, or **U=UserID** in the Sort field. For example, when **U=UserID** is keyed, the records are displayed in ascending order by UserID.

To search for a specific record(s), key a Date/Time, UserID, or RA MSG ID in the 'Go To' fields available below the Sort field. The first record matching the selection criteria displays on the first line, and the records are re-sorted according to the search field used. If multiple matching records are found, the matching records are displayed by Date/Time with the most recent transaction on top. If no matching

record is found, the next sequential record is displayed according to the search field used.

Although all Remittance Advice Message Table records can be viewed on the Remittance Advice Message Entry screen, only the most recent activity records can be viewed on the Log screen. Log records will be available for 3 years online and 4 years offline, a total of 7 years will be retained.

LOG DETAIL SCREEN

The Log Detail screen displays the maintenance activity for a selected record. The Log Detail screen is accessed from the Activity Log screen. To view a maintenance record, place the cursor on any record line and press **F5**=Dtail.

An example of the Log Detail screen is displayed here.

```

9990 Remittance Advice Message Log Detail -Date/Time Order 09-21-2010 11:15 AM
Function: A DATE: 03-22-2005 TIME: 03:50:25 PM USERID: CSCSXXX

RA MSG ID: _____ MESSAGE TITLE: _____ PURGE: __

LINE 1: _____
LINE 2: _____
LINE 3: _____
LINE 4: _____
LINE 5: _____
LINE 6: _____
LINE 7: _____
LINE 8: _____
LINE 9: _____

Command: _____
Enter-PF1---PF2---PF3---PF4---PF5---PF6---PF7---PF8---PF9---PF10--PF11--PF12---
      Help  Retr  Quit                Bkwr  Frwr                Main

```

Note: Depending on the sort order selected the heading of the screen will differ.

The **F7** and **F8** keys are used to scroll through the maintenance records. The sort specified on the Activity Log screen is maintained when scrolling through the Log Detail records.

TABLE MAINTENANCE FUNCTIONS

The following functions (except **P**) are performed online for an immediate update. Updated records are ready for use as soon as they are successfully entered.

A=Add**From The Entry Screen:**

Key an **A** in the Function field, the RM MSG ID, and the appropriate values in the informational elements fields to **Add** a record to the RM Table. When all data is entered on the screen, press **Enter**. If the transaction passes all online edits, it updates the RM file. A fresh screen is displayed with blank data fields, and a message confirming that the RM Table record was added successfully is displayed at the bottom of the screen.

From The List Screen:

The **Add** function is not available on the List screen.

C=Change**From The Entry Screen:**

To **Change** a record, the record must first be displayed on the screen. To display a record and make a change, either:

- (1) Scroll through the records using the **F7** and **F8** keys, and key a **C** in the Function field of the desired record.
- (2) Key a **V** in the Function field, the appropriate values in the RM MSG ID field, and press **Enter** to **View** a record. Key a **C** in the Function field.
- (3) Key a **C** in the Function field, the appropriate values in the RM MSG ID field, and press **Enter**.

Key over the fields to be changed, and press **Enter**. When **Enter** is pressed, the RM record is displayed with the changes. A message confirming that the record was changed successfully is displayed at the bottom of the screen.

From The List Screen:

Key a **C** in the F action column to the left of the desired RM record(s), and press **Enter** to display the record on the Entry screen. Key over the fields to be changed, and press **Enter**. When **Enter** is pressed, the record is displayed with the changes. A message confirming that the record was changed successfully is displayed at the bottom of the screen. Use **F2** to proceed to the next selected record or to return to the List screen.

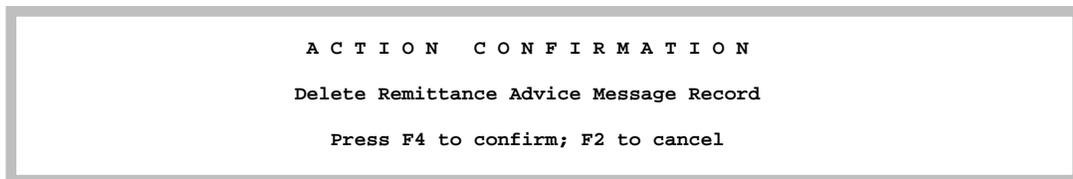
Note: To blank out (delete) information on input fields, use the delete key or the space bar. Dollar signs are no longer used in Change transactions to delete information on input fields.

D=Delete**From The Entry Screen:**

To **Delete** a record, either:

- (1) Scroll through the records using the **F7** and **F8** keys, key a **D** in the Function field of the desired record, and press **Enter**.
- (2) Key a **V** in the Function field, the appropriate values in the RM MSG ID field, and press **Enter** to **View** a record. Key a **D** in the Function field, and press **Enter**.
- (3) Key a **D** in the Function field, the appropriate values in the RM MSG ID field, and press **Enter**.

The record and the Action Confirmation pop-up screen are displayed. The pop-up screen is shown here.



If **F4** is selected, the record is deleted immediately.

If **F2** is selected, the record remains in the RM Table.

A message confirming that the record was deleted successfully or that the **Delete** function was cancelled is displayed at the bottom of the screen. When either is selected, the record remains on the Entry screen, and the Function field is blank.

From The List Screen:

Key a **D** in the F action column to the left of the desired record, and press **Enter**. The record and the Action Confirmation pop-up screen are displayed.

If **F4** is selected, the record is deleted immediately.

If **F2** is selected, the record remains in the RM Table.

A message confirming that the record was deleted successfully or that the **Delete** function was cancelled is displayed at the bottom of the screen. When either is selected, the record remains on the Entry screen, and the Function field is blank. Use **F2** to proceed to the next selected record or return to the List screen.

N=Next**From The Entry Screen:**

Next performs the same as the **Add** function, except the data remains on the screen after **Enter** is pressed.

From The List Screen:

The **Next** function is not available on the List screen.

P=Print Table

The **Print Table** function causes the Print/Report File Selection pop-up screen to be displayed. This pop-up screen gives agencies the option of generating an electronic report file of the Remittance Advice Message (RM) Table Listing Report and/or printing the report. An example of the CSB990-2 report is displayed in Exhibit IV-RM-4.

From The Entry Screen:

Key a **P** in the function field, and press **Enter** to display the Print/Report File Selection pop-up screen.

From The List Screen:

Key a **P** in the function field, and press **Enter** to display the Print/Report File Selection pop-up screen.

When the P Function is successfully invoked, the following pop-up screen appears.

```

9990 I.12: Remittance Advice Message Entry                                09-17-2010 12:14 PM
Function: P (A=Add, C=Change, D=Delete, N=Next, P=Print Table)
(R=Recall Maint/Print, V=View, W=Print Rec)
Print/Report File Selection
Remittance Advice Message (RM) Table

  _ Enter Destination:
    F=Report File only
      Report File: CS9999.CSI990-2.TBL-RM.IQ.D2060920.T1437597
    P=Printer Output and Report File
      Printer ID : CTP2      Report Class: Z      Report ID: ITBL
      Report File: CS9999.CSB990-2.TBL-RM.IQ.D2060920.T1437597
    O=Report Output after Overnight Processing
      Printer ID : CTP2      Report Class: A      Report ID: TBLE

  _ Enter 'Y' to create a fixed format report (suitable for Monarch use)

      Press Enter to submit the request, or F2 to cancel

```

Key one of the following 3 options in the Destination field on the pop-up screen:

- F** – Immediately generates an electronic report file of the Remittance Advice Message (RM) Table Listing Report (CSI990-2).
- P** – Immediately generates an electronic report file of the Remittance Advice Message (RM) Table Listing Report (CSI990-2) **and** ROPES the Remittance Advice Message (RM) Table Listing Report (CSI990-2) to an agency printer.
- O** – ROPES the Remittance Advice Message (RM) Table Listing Report (CSB990-2), including the current day's table maintenance, to an agency printer after overnight processing is complete.

Leave **Blank** or key **Y** in the _ Enter 'Y' to create a fixed format report (suitable for Monarch use) field as explained here:

- Blank** – Suppresses the printing of a line if all record fields included in that line are blank (e.g., Ultimate Funds Distribution lines.)
- Y** – Creates a report that prints all lines of every record.

When **Enter** is pressed, a confirmation message is displayed at the bottom of the screen. Use **F2** to return to the previous screen.

Note: The Print Output Destination is maintained by CALSTARS staff. To request a change, send an e-mail to calstars@dof.ca.gov. Include 'Report Routing' in the subject line.

R=Recall Maintenance/Print

The Recall function is used to delete overnight Remittance Advice Message (RM) table maintenance before it is initiated.

From The Entry Screen Or The List Screen:

Key an **R** in the function field, and press **Enter** to display the Recall Overnight Maintenance/Print Request pop-up screen as shown here. Use **F2** to return to the Entry or the List screen.

```

1 9990 I.12: Remittance Advice Message Entry                                09-17-2004 12:14 PM
Recall Overnight Maintenance/Print Request
Remittance Advice Message (RM) Table

Select with a 'Y':

_ Remove the request to Print

*** End of Data ***

Press Enter to remove the request(s).
PF2                                PF7 PF8
Retrn                              Bkwrd Frwr

```

V=View

From The Entry Screen:

Key a **V** in the Function field, the RM MSG ID in the respective field, and press **Enter** to View a record. A confirmation message is displayed at the bottom of the screen.

From The List Screen:

Key a **V** in the F action column to the left of the desired record, and press **Enter**. A confirmation message is displayed at the bottom of the screen. Use **F2** to proceed to the next selected record or to return to the List screen.

W=Print Record

The **W** function immediately prints a single record report (CSI990-2) **and** generates a single record report file from the Remittance Advice Message Table. The printed report is ROPED to the agency printer in the ITBL queue. The electronic report file naming convention is CSI990-2.TBL-RM.IQ.Dcyymmdd.Thhmmss.

From The Entry Screen:

Key a **W** in the Function field, the RM MSG ID in the respective field, and press **Enter** to print the record and generate the report file. The record is displayed with a confirmation message at the bottom of the screen

From The List Screen:

Key a **W** in the F action column to the left of the desired index record, and press **Enter** to print the record and generate the report file. The record is displayed on the Entry screen with a confirmation message. Use **F2** to proceed to the next selected record or to return to the List screen.

FUNCTION (F) KEYS

The program function keys are used for online help, for efficient navigation to various online screens, for establishing defaults, and for clearing the screen. The following F keys are available for the Remittance Advice Message Table screens:

F1=Help—The following two types of online help is available on pop-up screens:

- ✪ **Field look-up assistance** is available for fields that display a ">" (greater than) sign to the right of the field label. When the cursor is placed on any space within a field having a ">" and **F1** is pressed, a pop-up screen displays a list of the available values for that field. To insert a code on the Entry screen, use the mouse or arrow keys to place the cursor on the row that includes the desired code. The code is automatically inserted on the Entry screen when **Enter** is pressed.
- ✪ **General text information** is available when the cursor is placed on the screen and **F1** is pressed. This does not apply for fields with look-up assistance.

F2=Retrn (Return) or **Next**—The following two functions are available for the **F2** key.

Retrn—Exits the present activity and displays the prior or higher order menu or screen. All data entered on the screen, but not accepted before exiting, is lost.

Next—When more than one record is selected for action from the List screen and **Enter** is pressed, the first selected record is displayed. The label below the **F2** key changes from **Retrn** to **Next**. When **F2=Next** is pressed, the next selected record is displayed. The records are displayed one at a time in ascending order. When the last record selected is displayed, the label below the **F2** key changes back to **Retrn**

F3=Quit—Exits the present activity in preparation for CALSTARS logoff. An action confirmation pop-up screen will display to confirm the **Quit** action. Data entered on the screen, but not accepted for processing, remains on the screen if **F2** (resume) is selected. When **F3** is selected, the CALSTARS logoff is initiated. All data entered on the screen, but not accepted for processing, is lost.

F4=Log—Displays the Remittance Advice Message Log Activity screen.

F5=List or Log Detail—The following two functions are available for the F5 key.

List—Displays the Remittance Advice Message List screen.

Log Detail—Displays the Remittance Advice Message Log Detail screen.

F7=Bkwr (Backward)—Go to the previous record (page of records).

F8=Frwr (Forward)—Go to the next record (page of records).

F9=Clear—Erases all keyed fields.

F12=Main—Go to the CALSTARS main menu. All data entered on the screen, but not accepted for processing, is lost.

RM TABLE AUTOMATED PURGE PROCESS

The Purge Indicator controls the RM Table automated purge process. This indicator allows departments to establish the length of time a RM Table record is maintained before it is purged. Each year in late September, CALSTARS purges RM Table records. The specific date is announced on the CALSTARS News.

Records with a Purge Indicator of “0” are purged during the next annual purge process. Records with a Purge Indicator of “1” and “2” are subject to purge if their Last Process Date is outside the time frame specified by the purge indicator. Records with a Purge Indicator of “9” are not purged by the automated process.

REMITTANCE ADVICE MESSAGE TABLE REPORTS

The following reports are system generated:

- ☛ Remittance Advice Message (RM) Table Activity Report (CSB990-1) - This report displays all transactions successfully entered online during the work day. It is produced during overnight processing whenever online table maintenance has been completed. The report is displayed in Exhibit IV-RM-3.

The following reports are produced upon agency request:

- ☛ Remittance Advice Message (RM) Table Listing Report (CSB990-2/CSI990-2) - This report is produced when function **P**=Print Table or **W**=Print Rec (1 record only) is entered on the Remittance Advice Message screen. The report is displayed in Exhibit IV-RM-3.

NOTE: CSB990-2 and CSI990-2 reports contain the same information and are identical in format. Therefore, only CSB990-2 reports are displayed in the report examples.

The difference between the CSB and CSI reports is based on when the reports are generated. CSB reports are generated during CALSTARS nightly processing and, therefore, include all table maintenance performed up to the time at which nightly processing begins. CSI reports are generated immediately and include all maintenance performed up to the time at which the report is requested.

CONTROL

The Remittance Advice Message (RM) Table Activity Report (CSB990-1) should be proofread to ensure that all maintenance was done correctly.

A control log and the activity reports should be maintained for the same amount of time as the accounting transactions they control. Refer to Volume 1, Chapter XX, Record Retention for Fiscal Reports, for additional information regarding retention of table activity reports and table listings.

Data Element	Length	Contents
Control Key:		
RA MSG ID	4	This is a user input field. The RA MSG ID must be alpha/numeric (A-Z and 0-9) and four characters long. Blank , Special Characters, and all zero's are not allowed, the user will receive "EM4 - INVALID RA MSG ID".
ORGANIZATION CODE (ORG CODE)	4	The Organization Code is automatically set based on the signon used. It cannot be altered.
Informational Elements:		
TITLE	30	This is a user input field. The Message Title can include special characters. If the message title is blank an error message will be issued "M05 – TITLE CAN'T BE BLANK".
The following nine lines of text will contain the agency defined message to be printed on the Remittance Advices		
MESSAGE LINES 1 – 9	30	This is a user input field. The message lines must be Alpha-numeric. Special characters are allowed. If first line is blank user will receive "M39 INVALID MESSAGE". Any blank lines after the last populated line will not be printed.
PURGE INDICATOR	1	This is a user input field. This indicator determines when the record will be purged by the yearly automated purge process. Valid Values are: 0 Purge on next process 1 Purge 1 year after Last Process date 2 Purge 2 years after Last Process date 9 Do not purge If user inputs an invalid value user will receive "V14 INVALID PURGE IND".
LAST PROCESSED DATE (LP)	2+2+4	The Last Processed Date is the last date the record was updated by table maintenance. This field is updated when a transaction is processed. It cannot be altered by the user.

CALSTARS 18
(revised 12-15-2010)

REMITTANCE ADVICE MESSAGE TABLE ENTRY FORM

ORG: _____

PREPARED BY: _____

DATE: _____

ENTERED BY: _____

DATE: _____

FUNCTION

(A=Add, C=Change, D=Delete, P=Print)

RM ID

PURGE

TITLE

LINE 1

LINE 2

LINE 3

LINE 4

LINE 5

LINE 6

LINE 7

LINE 8

LINE 9

EXHIBIT IV-RM-3

CSB990-1 *****	DEPARTMENT OF AIR QUALITY	*****	ORG NUMBER:	9990	
	CALSTARS	REMITTANCE ADVICE MESSAGE TABLE (RM) ACTIVITY REPORT	ORG PAGE:	1	
04/20/2009 (17:58) *****			RUN PAGE:	1	
RA MSG ID F	MESSAGE TITLE	PURGE	TRANS DATE	TRANS TIME	USERID
----	-----	-	-----	-----	-----
MEG1 C	MONTHLY THANK YOU FOR SERVICE	0	04-06-2009	02:02:50 PM	CSCSXXXX
	LINE 1: WE REALLY APPRECIATE THE FINE				
	2: SERVICE THAT YOUR WONDERFUL				
	3: COMPANY PROVIDES				
	4:				
	5:				
	6:				
	7:				
	8:				
	9:				
SBC1 C	THANK YOU FOR YOUR BUSINESS	0	04-06-2009	02:02:50 PM	CSCSXXXX
	LINE 1: PLEASE SEND NEXT ORDER AT				
	2: END OF MONTH				
	3:				
	4:				
	5:				
	6:				
	7:				
	8:				
	9:				
TEL1 C	SOUTHERN BELL	0	04-06-2009	02:02:50 PM	CSCSXXXX
	LINE 1: YOUR SERVICE IS OUTSTANDING				
	2:				
	3:				
	4:				
	5:				
	6:				
	7:				
	8:				
	9:				

EXHIBIT IV-RM-4

RA MSG ID	MESSAGE TITLE	PURGE	CREATE DATE	LAST CHANGED DATE
MEG1	MONTHLY THANK YOU FOR SERVICE LINE 1: WE REALLY APPRECIATE THE FINE 2: SERVICE THAT YOUR WONDERFUL 3: COMPANY PROVIDES 4: 5: 6: 7: 8: 9:	0	04-01-1988	04-01-2008
SBC1	THANK YOU FOR YOUR BUSINESS LINE 1: PLEASE SEND NEXT ORDER AT 2: END OF MONTH 3: 4: 5: 6: 7: 8: 9:	0	04-01-1988	04-01-2008
TEL1	SOUTHERN BELL LINE 1: YOUR SERVICE IS OUTSTANDING 2: 3: 4: 5: 6: 7: 8: 9:	0	04-01-1988	04-01-2008

EXHIBIT IV-RM-5

RA MSG ID	MESSAGE TITLE	PURGE	CREATE DATE	LAST CHANGED DATE
MEG1	MONTHLY THANK YOU FOR SERVICE LINE 1: WE REALLY APPRECIATE THE FINE 2: SERVICE THAT YOUR WONDERFUL 3: COMPANY PROVIDES	0	04-01-1988	04-01-2008
SBC1	THANK YOU FOR YOUR BUSINESS LINE 1: PLEASE SEND NEXT ORDER AT 2: END OF MONTH	0	04-01-1988	04-01-2008
TEL1	SOUTHERN BELL LINE 1: YOUR SERVICE IS OUTSTANDING	0	04-01-1988	04-01-2008